

COMMERCIAL



Getting Started with Pride



FRONT DESK: 503-625-6177

OFFICE HOURS:

Monday - Friday, 8am - 4:30pm
13980 SW Tualatin-Sherwood Rd.
Sherwood, Oregon 97140

MAILING ADDRESS:

P.O. Box 820
Sherwood, Oregon 97140

FAX: 503-625-6179

EMAIL: info@PrideDisposal.com

WEB: www.PrideDisposal.com
(24/7 information!)

Thank you for your business!

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YOUR ACCOUNT #: _____

LISTED AS: _____

BASIC COMMERCIAL SERVICES



Welcome!

And thank you for partnering with Pride Disposal Company. As a local, family-owned hauling and disposal company, we are deeply committed to our community because we live here, too!

Working together with our commercial and residential customers, we can greatly reduce waste, help save valuable resources — and take great pride in doing it.



Please post this brochure where everyone can refer to it. It contains important information to help both management and staff get started with Pride services.

General Information

GARBAGE AND RECYCLING PICK-UP:

- Industrial lidded metal containers must be accessible to our drivers on your pick-up day at all hours
- Residential-style cans or roll carts must be out for pick-up by 6:00am on your designated pick-up day

CONTAINER PLACEMENT: We will discuss placement and driver access when we deliver your container(s). Commercial containers are emptied using front-load equipment and straight-on access is required.

EXTRA PICK-UP FEES: If we are unable to empty the container for any reason and you would like us to come back before your next regular pick-up day, there may be an extra fee.

CONTAINER MAINTENANCE: Pride Disposal provides maintenance for our containers. Please call immediately if replacement or repairs are needed.



CONTAINER STYLES & SIZES: We provide a variety of garbage receptacles to fit your needs. Lidded metal containers come in 1-yard to 8-yard sizes. Residential-style roll carts come in 20-, 32-, 60-, and 90-gallon sizes. We will consult with you to help determine your best options.

BAG YOUR GARBAGE: Garbage should be bagged before placing in the trash container, especially Styrofoam or packing peanuts. Bagging garbage helps minimize litter, helps prevent materials from getting stuck in the container, and reduces odor.

AVOIDING EXTRA GARBAGE FEES: If extra garbage is picked up, a charge is assessed. You can avoid these fees by making sure lids on the garbage containers are completely closed (no overflow), and there are no bags on the ground around the receptacle. If you do not want the driver to take extras without a request from you, please ask us to set up the account that way.

Co-Mingle Recycling Service

CONTAINER STYLES & SIZES: For your recyclables, you can order 4-yard, metal containers, or 90-gallon roll carts. We can help determine your best options.



MATERIALS YOU CAN CO-MINGLE: Except for shredded paper (see below), co-mingling requires no pre-sorting, tying, or bagging of accepted items – just toss them in! The following is a partial list of materials accepted in co-mingle recycling containers:

- Plastic bottles (with the neck/opening smaller than the base; rinse; discard lid)
- Plastic tubs, 6 ounces or larger (rinse out; discard lid)
- Rigid plastic plant pots, 4" or larger
- 5-gallon buckets (with or without handles; discard lids)
- Tin and aluminum cans
- Cardboard (flattened; do not tie)
- Scrap paper, newspaper, phone books, magazines
- Shredded paper (bagged in paper or clear plastic)

GLASS: Call our office to add glass recycling service.

A WORD ABOUT PLASTIC BAGS and other "film" plastics, such as shrinkwrap and bubblewrap: These items clog our recycling machinery and cannot be in your recycling containers. *One exception for commercial customers only: you may use a clear plastic bag to secure your shredded papers.*

SOME MATERIALS YOU CANNOT CO-MINGLE:

- NO Styrofoam packing peanuts (return to a packing store or bag and place in your garbage)
- NO loose, unbagged bubblewrap, shrinkwrap, plastic bags, etc.
- NO glass (call our office to add glass recycling service)
- NO tissue paper or paper towels (put in garbage)
- NO food contaminated items (pizza boxes, etc., go in garbage)
- NO blueprints, computer disks, photos (put in garbage)

ATTENTION OWNERS/MANAGERS:

Pride is committed to partnering with you to help reduce the costs and hassles of garbage, and to increase recycling within your organization. Please ask about our **free Waste Audit Assessment**. A Pride representative will meet with you to assess your needs and offer more efficient solutions. Please contact our commercial department at 503-625-6177 to schedule an appointment.

CONTAMINATION: If your recycling container is contaminated with any material that is not allowed, it will not be emptied and will need to be cleaned out before the next recycling pick-up. If the driver does not see the contamination before dumping, you may be assessed a contamination fee.*

Special Alerts

SAFETY FIRST! If you have any doubt, please call us before placing questionable items into your containers. Some materials create extreme safety concerns for our drivers, sorters, and the environment.

NEVER PUT THESE IN ANY OF YOUR CONTAINERS:

- NO wet paint
- NO chemicals
- NO oil
- NO dirt, rocks, or concrete
- NO hot ashes
- NO medical waste, including needles, syringes, lancets

ASK ABOUT SPECIAL RECYCLING OPPORTUNITIES: If you have large quantities of clean wood, scrap metal, glass bottles, jars, concrete, rock, dirt, etc., please contact us in advance to make special arrangements.

For a complete list of acceptable and non-acceptable items, please visit our website at www.PrideDisposal.com.

HAZARDOUS WASTE DISPOSAL: Free household hazardous waste collection events are held throughout our area on a regular basis. Contact METRO for the next event near you (503-234-3000). There are also two facilities for year-round drop-off: the Metro Central Station, 6161 NW 61st Ave., Portland; and the Metro South Station, 2001 Washington St., Oregon City.



Changes to Your Scheduled Service

ONE WEEK ADVANCE NOTICE TO START, STOP, OR CHANGE

SERVICE: If you wish to make any changes to your service, please let us know at least one week in advance.

BAD WEATHER: Severe weather conditions may prevent us from serving you on your regular service day. If so, we will attempt to pick up your materials on the following day. If we are still unable to service your area, we will contact you to arrange pick-up as quickly as possible, at no additional charge.

HOLIDAY SCHEDULES:

- Pride drivers work all holidays *except* Thanksgiving, Christmas, and New Year's Day. During these holiday weeks, service will be one day later from the holiday through the end of the week.
- The Pride office is closed for Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas, and New Year's Day.

ON-CALL SERVICE: On-call customers requesting a pick-up must notify our office by noon of the workday *prior* to your scheduled service day.

CHECK YOUR MAIL FOR IMPORTANT PRIDE NOTIFICATIONS:

We use the mail to notify customers about critical changes in service, rates, and other updates. Please watch for notices in your billing statements, as well as in separate Pride mailings.

Beyond the Basics

Pride offers a full line of hauling and special services for our non-residential customers. We're competitively priced and committed to helping you streamline your process. Please call for rates.

- **Recycling services** – additional containers can be provided for clean wood and scrap metal recycling.
- **Yard Debris service** – in 60-gallon roll carts (ask for details).
- **Bulky Item Pick-Up** – to haul away items too large for your current container.
- **Drop Box service** – a range of sizes for temporary or permanent use.
- **On-Call Pick-Up** – only when you need us.
- **Waste Audit Assessment** – a Pride representative will meet with you at your worksite to assess ways to increase your recycling and reduce costs (free service).
- **And more...**we can provide you with desk-side recycling boxes, educational materials, whatever you may need. We also offer a full line of residential services for single-family homes, apartments, condominiums, and townhouses.

PRIDE RECYCLING COMPANY ALSO OFFERS:

- **Document Destruction service** – schedule our shred truck to come to your home or business.
- **Pride Recycling Depot** – you can bring additional recyclables (except motor oil) to our Sherwood location, including documents to shred.

