



503-625-6177

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www.pridedisposal.com

**Calendars are available online:**

[www.pridedisposal.com](http://www.pridedisposal.com)

Click on the curbside collection schedule



Other features include:

- Download easy to print versions of your collection calendars.
- Up-to-date recycling information
- Event information

**E-mail Billing!**

Don't forget to sign up for e-mail billing and receive your bill and newsletter via e-mail instead of via snail mail. Help us to conserve paper!

**For Your Information**

- Look in the newsletter for **your account number** hidden in one of the articles. If you see **your** account number, contact us to win a Pride Disposal prize pack!

**Pride Disposal is on Facebook and Twitter!**

Recycling tips, event updates, pick up info, and other helpful customer information. Please join us on Facebook and Twitter!



**Twitter Username:**  
PrideDisposal



**Facebook:** Go to facebook.com and search for "Pride Disposal"

**Billing dates have been changed!**

We have completed the split of our billing cycles. If you are receiving your bill around the 10th of the month, your bill is now due on the 30th of this month. If you are receiving your bill around the 25th of the month, your bill is now due on the 15th of the next month.

This has been done to help even out our call volume and in turn make it easier for you to get through to us on the phones after bills are sent out. This will help to provide better response time to customers over the phone.

Please see below for bill dates and due dates as of July and August.

<u>Bill Date</u>	<u>Due Date</u>
10th of the month	30th of the same month
25th of the month	15th of the next month

Although your billing date has changed, the period that you are being billed for will remain the same. The split was done automatically in our computer system. If you have any questions, please call our office.

**Routes will run on Labor Day**

Our routes do run on Labor Day, which is Monday, September 6th this year. We will be running on regular schedule that week, but our office will be closed on Monday, September 6th in recognition of the holiday. Please make sure all of your materials are curbside by 6am for pick up.



The only holidays that our drivers do not work are Thanksgiving, Christmas Day, and New Years Day. For more information on our holiday schedule refer to the back of your invoice or to our website: [www.pridedisposal.com](http://www.pridedisposal.com)

## Yard Debris

There are new "biodegradable" plastic bags that are being advertised at local home stores as an option to bag your yard debris. These bags are not acceptable in your curbside yard debris cart. If you need to bag additional yard debris, it should be in the kraft/earth paper bags, not any sort of plastic bag. If these plastic bags are in your yard debris cart or being used to hold yard debris it will be considered contamination and will be tagged to inform you of that. Please make sure you are only putting the acceptable items in your yard debris cart and take the time to review what items are acceptable:

### **YES**

- Leaves
- Weeds
- Grass clippings
- Small branches no greater than 4" in diameter and 36" in length

### **NO**

- Plastic bags
- Lumber or treated wood of any kind
- Food waste
- Garbage

It's very important to follow these guidelines. If the driver sees any contaminants in your cart he will not empty it. If he empties it and does not see the unacceptable material until it enters the truck, you may be charged a contamination fee. If you have any questions on acceptable materials please contact our office.

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# DOCUMENT DESTRUCTION

Shred old documents and paperwork securely.

Pride Recycling Company offers shredding services at your home or business, with one time, occasional, or regular shredding. Secure drop off is also available at the Pride Depot at 13910 SW Tualatin-Sherwood Rd in Sherwood (access is from Pride Disposal's driveway).

Whether at your home or business, disposing of intact confidential information is a risk. Contact us to have it shredded and protect yourself and/or your customers from this risk.

Please call Pride Recycling Company at 503-625-0725 for pricing and other info on services available. You can also visit our website: [www.priderecycling.com](http://www.priderecycling.com).



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## Remember to have your materials curbside by 6am



Please make sure that you always have your materials curbside and ready for collection by 6am on your pick up day.

We make every attempt to keep our collection times consistent from one week to the next. Collection times are based on the order the drivers pick up the customers on their routes. Unfortunately there are sometimes things outside of our control that affect the pick up time such as weather, traffic, construction, or staffing reasons.

Depending on the circumstances, these issues can cause us to be at your home earlier or later than normal. So it is not only important to have your materials curbside by 6am but also to leave them out all day to give us a chance to collect your materials. We could be at your home as late as 5pm.